



2022 One Stop Operator RFQ Questions & Answers

1. Are there any established outcomes or measures of success for the one-stop operator and/or any of the individual duties? **The measures of success will be rated based on actual attainment of the identified responsibilities/activities and associated timelines. In addition, there will be quarterly meetings with WA Administration to review progress, redirect efforts and/or identify challenges and resolution.**
2. Can you elaborate on bullet #5 “Support and facilitate expansion and impact of our Next Steps program”. Are there specific outcomes associated with this task? **Along with program admin & staff, review enrollee demographics to assure alignment with identified most in need/vulnerable ex-offender populations. Review program service provision and outcomes; identify potential partner and/or service gap areas. Work with team to develop goals, strategies, timelines in response to identified findings/opportunity areas.**
1. Is Workforce Alliance open to separating the duties for multiple contractors? **WA is seeking a single provider to manage all Operator responsibilities. Should you choose to partner with another agency for any provision of responsibilities, a lead entity must be identified as the One-Stop Operator contractor/respondent. All negotiations, payments, and service coordination will occur between WA and the identified LEAD entity as the contractor. The Contractor will assume responsibility for management and oversight of all contract terms. A signed letter detailing scope, division of duties and associated costs must be included in your submission.**