

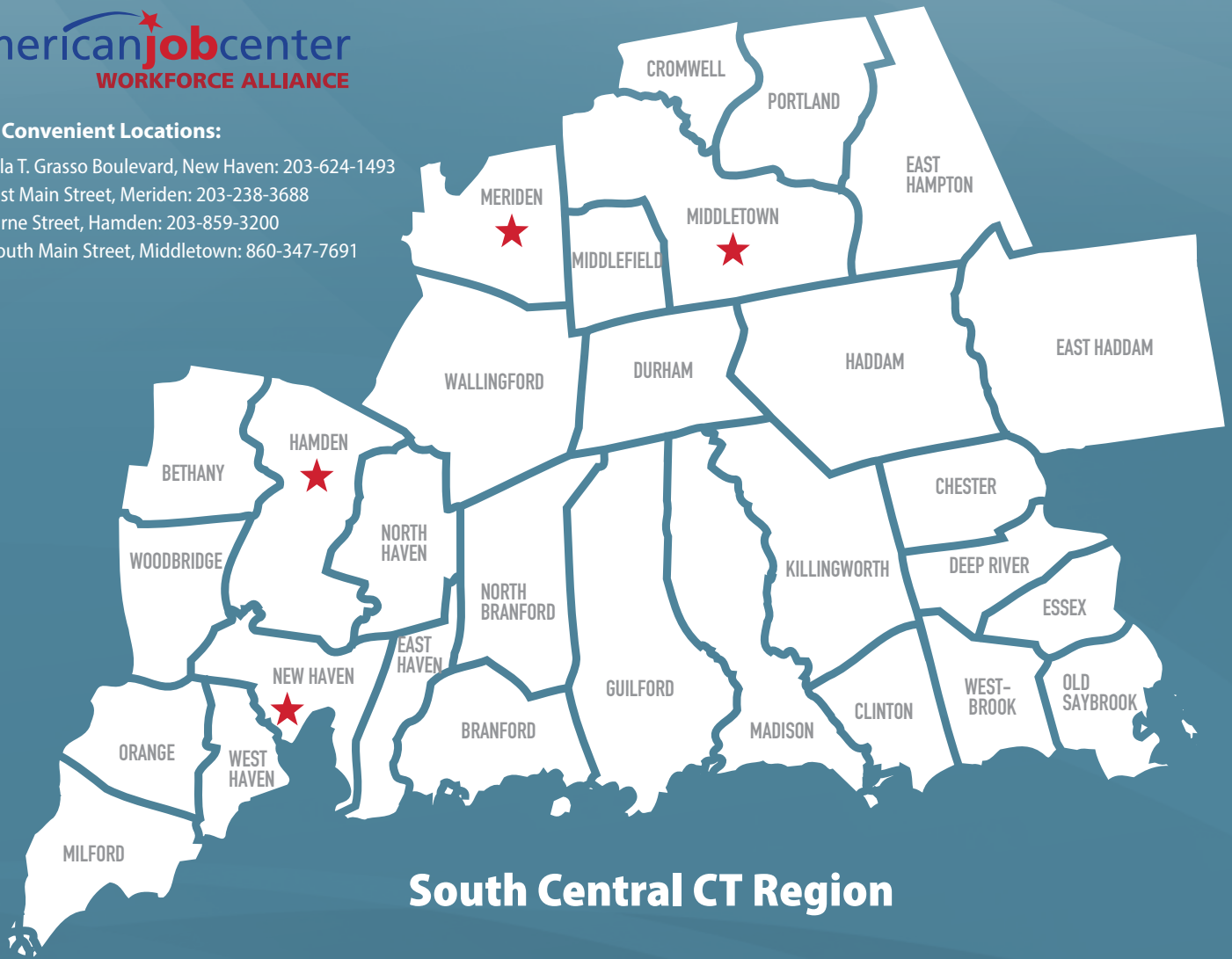
# *experiences*

CLIENT TESTIMONIALS



**Four Convenient Locations:**

560 Ella T. Grasso Boulevard, New Haven: 203-624-1493  
 87 West Main Street, Meriden: 203-238-3688  
 37 Marne Street, Hamden: 203-859-3200  
 272 South Main Street, Middletown: 860-347-7691



**South Central CT Region**

BETHANY  
 BRANFORD  
 CHESTER  
 CLINTON  
 CROMWELL  
 DEEP RIVER

DURHAM  
 EAST HADDAM  
 EAST HAMPTON  
 EAST HAVEN  
 ESSEX  
 GUILFORD

HADDAM  
 HAMDEN  
 KILLINGWORTH  
 MADISON  
 MERIDEN  
 MIDDLEFIELD

MIDDLETOWN  
 MILFORD  
 NEW HAVEN  
 NORTH BRANFORD  
 NORTH HAVEN  
 OLD SAYBROOK

ORANGE  
 PORTLAND  
 WALLINGFORD  
 WEST HAVEN  
 WESTBROOK  
 WOODBRIDGE

The impact of Workforce Alliance, the American Job Centers and our community and program partners is best told through the success stories of the people we serve.

Read on to see the impact of investing in employment and training in South Central Connecticut.



## **Amey Roderick**

*Patient Care Technician*

Amey learned she needed Connecticut certifications as a certified nursing assistant to get hired as a patient care technician. She had previous experience in the health care field, and her goal was to work at Yale-New Haven Hospital. She already had her phlebotomy and EKG certifications. Amey participated in the Health Careers Advancement Project. After passing Connecticut's CNA exam, she was hired as a phlebotomist at Yale-New Haven Hospital. She then went on to work at Griffin Hospital in Derby, and now works for Quest Labs.





## **Mike Regan**

*MIS Administrative Assistant*

Mike Regan began his new career path supporting the American Job Center @ New Haven Correctional Center.

“The job began while I was incarcerated, then the support continued after being released,” Regan said. “The goal is to limit recidivism and boost stable outcomes for ex-offenders.” Mike continued to gain technical skills both on the job and through coursework. He now works as an MIS Administrative Assistant and also as a musician. “Connecting with Workforce Alliance and being able to grow professionally was an experience I wouldn’t trade and would definitely recommend.”





## **Myra Graham**

*Front Desk Associate*

“Everything the Hospitality Careers Initiative taught us was so on point and very relevant to what we needed to know for the hospitality and tourism field. The best thing I liked was the hands on experience in the restaurants and hotels we visited. They also helped with resumes and mock interviews. We had a career day where I interviewed with about four different employers, including Courtyard by Marriott. I was hired as a full time Front Desk Associate. It makes my day to show up to work every day knowing that I’m doing something that I love to do.”



## **Abriel Guilloty**

*Veterinary Technician*

“I participated in the Workforce Alliance-funded Tri-Town Collaborative in 2017 to earn my high school diploma and find a career path. I went on to earn my Veterinary Assistant Certificate at Middlesex Community College. I got help to complete my college application and fund my program. As a result, I found employment at the Meriden Animal Hospital. The funding helped me achieve my goals by supporting me throughout the certification process so that I could work in an animal hospital. Everyone on the staff believed in my abilities and supported me throughout my learning.”



## Talana Hudson

*Pharmacy Technician*

Talana Hudson was the first graduate of the new Pharmacy Technician Training Program at Yale New Haven Hospital through the Health Careers Advancement Project. Talana was a top student in her class, became a Certified Pharmacy Technician (CPhT), and obtained full time employment following the training program at YNHH. She joined the Advisory Council for the Pharmacy Technician Training program at Yale. Talana would recommend Workforce Alliance's Health Careers Advancement Project to people who need a fresh start, and are committed to a training program that will help them enter a high demand field. The program offered a holistic support network that increased her self-confidence, study skills and discipline.



## Chyna Grant

*Administrative Assistant*

Chyna Grant built a foundation of administrative work skills through a subsidized employment placement within the finance department at a New Haven non-profit. She also performed volunteer community service. Thanks to her professionalism and helpful demeanor, she was recommended for placement at a New Haven small business. It received a wage subsidy while training Chyna on-the-job about industry fundamentals, how to assist with pricing request and quotes, data entry and documentation. "This program has offered me the ability to add to my resume and open doors to hiring employers I was not aware of," she said.





## **Jonathan Reyes**

*Employer, Aerotek*

"I walked into the American Job Center and worked with them to hire new employees having little to no experience in a call center environment. Working with the staff at the American Job Center has been AMAZING! I have found several hundred employees. Whenever we have openings that need to be filled in a short amount of time, they are my first call and usually my last. At Aerotek we work 12 hour days and having the team at the American Job Center helping us during crunch time has been great. The team at Workforce Alliance is impacting their communities more than any group or organization that I have worked with or been a part of before."

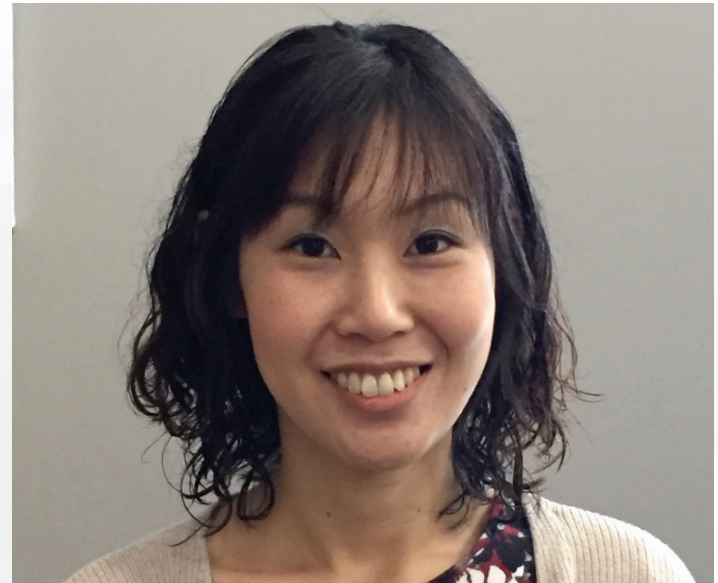




## Lorena Venegas

*Pharmacy Technician*

Lorena sought out Workforce Alliance and American Job Centers to find a new set of job skills and search for a new career. She received help financing a pharmacy technician certification course at Gateway Community College through the Health Careers Advancement Project. After being a top student, Lorena landed a pharmacy technician job with CVS. She found the experience to be helpful in writing resumes, practicing interview skills, and assessing skills that help navigate job searching. She recommends Workforce Alliance to people who are unemployed, underemployed, ready for a career change, and ready to invest in themselves.



## Mio Waller

*Vocational Rehabilitation*

Mio was hired by Vista Life Innovations as a Crew Leader through a referral from a Business Services specialist at Workforce Alliance. Not only did Mio have experience working with the population Vista serves, she had an advanced degree in vocational rehabilitation from her native Japan and earned additional certifications through the Health Careers Advancement Project. But above that, her employer describes Mio as an incredibly dedicated, warm, smart and very knowledgeable person.



## Daniel Levine

*Outreach Minister*

Daniel Levine is an Outreach Minister at the Mary Taylor Memorial United Methodist Church in Milford, CT.

“The Community Health Worker training program, offered through the Health Careers Advancement Project, helped to build my professional skills competencies, become a better student and develop cultural competencies which have helped me in my current field. I am grateful for the care I experienced from each person I had the privilege to encounter. I have and will continue to recommend Workforce Alliance to anyone who is seeking to better themselves and change where they are in their life.”





## **Samantha Rogers**

*Administrative Assistant*

"Walking into the American Job Center, I would never have thought I'd make it this far," said Samantha, shown with program manager Victoria Grey-Allen. Samantha enrolled with Project CEO, which provides employment, training and leadership for 16-24 year olds and is based at the New Haven American Job Center. Through Project CEO, Samantha attended medical office administrative training. She followed that up with an internship that gave her the practical experience she needed to land a position as an administrative assistant in a biomedical and radiology department. "I would truly recommend young adults to come to the center, because you can succeed no matter the situation."



## **Aziz Goktas**

*Press Assistant*

Aziz Goktas was a member of the first class of Skill Up for Manufacturing, Workforce Alliance's introductory training for entry-level jobs in manufacturing. "I am an architect. With all the technical skills I have, manufacturing is not too far for me. I really appreciate this class," said Goktas, 45, who is originally from Turkey and was recommended for Skill Up through the Jobs First Employment Services program. He started as a press assistant at a Branford, CT manufacturer and is earning a steady income.





## NO TWO CAREER PATHS ARE THE SAME Be Part of the South Central CT Economy

\*There is never a fee for the jobseeker or the employer. Services are funded through state and federal grants.

### **We Offer:**

- Employer Incentives to Hire
- On-the-Job Training
- Job Search Assistance
- Re-Training
- Transportation Assistance
- Hiring Events

Visit **[www.workforcealliance.biz](http://www.workforcealliance.biz)**  
to learn more about these offerings:

- Health Careers Advancement Project
- ITXpress: Information Technology
- Skill Up for Manufacturing
- Project CEO & Youth and Young Adults Programs
- Next Steps: Turning Ex-Offenders into Job Seekers
- Hospitality Careers Initiative
- Jobs First Employment Services
- Tuition Assistance for Skills Training & Credential Attainment
- Job Opportunities & Hiring Events
- Subsidized Employment & On-the-Job Training
- Employment Resources for Persons with Disabilities
- Community Partners & Resources
- Business Services: Candidate Screening, Hiring Incentives, Job Postings



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